

YOU HAVE OPTIONS

Ensure Your Family's Economic Security Today

A variety of earned benefit programs and other valuable services exist for New Yorkers. Programs which can bridge the gap between your families incomes, the bills you pay, and basic needs like medical care, healthy groceries and housing.

TAX ASSISTANCE AND CASH REFUNDS

Up to \$5666 in cash for eligible families, simply by filing taxes.

Child Tax Credit

Up to \$1000 per qualifying child for any worker who earned more than \$3000 in 2010.

The New York State and New York City Earned Income Tax Credit

Combined with the federal credit, the total amount that a worker may receive in cash back could be as much as \$7600.

The Empire State Child Credit

Cash refund up to 33% of what the filer received for the federal CTC refund or \$100 per qualifying child.

The NYS Child and Dependent Care Credit

Partially refundable credit worth 20%-110% of what a filer earned as a refund for the federal CDCC.

The New York City Child Care Credit

only available to filers who are New York City residents and have lived in the city for more than 6 months out of the year. designed to assist working families with children up to the age of four to pay for child care expenses.

Tax Preparation Assistance

To learn more about these programs and free tax preparation services, visit the ACCESSNYC site: www.nyc.gov/accessnyc or call: **1-800-906-9887**.

MEDICAL COVERAGE

Child Health Plus/Family Health Plus

Children and working adults, ages 19-64, in households who exceed income levels for Medicaid may be eligible for this free or low-cost insurance programs.

Medicaid

Health insurance program that enables uninsured individuals to pay for some, or all, of their medical bills. **1-800-842-2020**

Healthy NY

Low-cost insurance program specifically for New Yorkers who earn too much to qualify for the other programs or who don't have children.

For information on any of the programs call: **311** or the Human Resources Administration at **1-877-472-8411**. Potential applicants can also get information online through the ACCESSNYC site:

www.nyc.gov/accessnyc

NUTRITION PROGRAMS

Supplemental Nutrition Assistance Program

Helps pay for healthy food through use of an "Electronic Benefits Transfer" card that works like a debit card and can be used at most grocery stores.

Supplemental Nutrition Program for Women, Infants, and Children

Helps to cover nutritional and health needs for mothers and their children up to age five as well as pregnant women.

NY School Food Program

Free and low-cost meals to children in low-income households.

For information on how to apply for these pro-grams, applicants can call:

The Growing up Healthy Hotline: 1-800-522-5006 (WIC)

The Food Emergency Line: 311 or 1-866-888-8777

or visit ACCESSNYC site: www.nyc.gov/accessnyc

CHILD CARE SUPPORT

Subsidized Child Care

Provides child care and Head Start services to approximately 120,000 children, ages 6 weeks-12 years, during the course of the year **1-888-469-5999**.



NHSA and its members are committed to ensuring economic security for all working families.

RENTAL AND FORECLOSURE ASSISTANCE

Housing Programs

Currently, there is limited availability of public housing. There are, however, some programs available to offset the cost of rent and mortgage payments such as the Senior Citizen Rent Increase Exemption Program.

Interested renter cans call **311** for more information or visit the ACCESSNYC site:

www.nyc.gov/accessnyc

Federal Foreclosure Assistance Programs

The NYC Department of Housing Preservation and Development has several assistance programs aimed at helping at-risk homeowners, including:

- The Mortgage Assistance Program (MAP) Loans for Households in Need
- The Asset Control Area Program and Dollar Homes Program HPD

Homeowners can call **311** or the New York State Banking Department Helpline at: **1-877-BANK-NYS**.



ENERGY AND UTILITY ASSISTANCE

Home Energy Assistance Program

In New York the Low-Income Home and Energy Assistance Program is sub-divided into the “Regular Benefit,” the “HEAP Emergency Benefit” and the “Furnace Repair Replacement Program.”

There are several ways to find out more about HEAP. Potential applicants can call: **311** or **1-800-692-0557**. For applicants needing home visits they can also call the Heat Line: **212-331-3150**.

Utility Assistance Program (UAP)

Assistance for families or individuals who are elderly, blind, disabled, mentally impaired or those residing in a neglected or hazardous environment who require financial assistance for their energy bills.

Interested applicants cans call **311** for more information or visit the ACCESSNYC site:

www.nyc.gov/accessnyc



WAYS TO APPLY AND FIND OUT MORE

ACCESSNY

ACCESS NYC is a free service that allows potential applicants to identify and screen for over 30 city, state, and federal human service benefit programs. Visit the ACCESSNYC site at: www.nyc.gov/accessnyc

311 Phone Referral Service

311 is New York City's online website and phone number for government information and non-emergency services. Call **311** or visit: www.nyc.gov/apps/311homepage.htm

Growing Up Healthy Hotline

The NYS Department of Health operates the Growing Up Healthy Hotline, which provides information and referral 24 hours/day, seven days a week in English and Spanish on issues related to health care, nutrition and other health and human services. For more information call the Hotline: **1-800-522-5006** or through TTY access at **1-800-655-1789**.

EarnBenefits

Sponsored by Seedco, a service that combines an online screening tool with one-on-one eligibility counselor assistance.

www.earnbenefits.org.

Single Stop USA

Nationwide expansion of Single Stop NY that connects working families with government funds and services.

www.singlestopusa.org.

WHAT YOU NEED TO APPLY

- Proof of identity (ID/Passport)
- Proof of legal residency and work status (SSN/ ITIN)
- Proof of residency (Lease/Utility bill)
- Proof of income (Paystubs, W-2, Tax returns)
- Proof of medical and other expenses (Bills, Prescription receipts)
- Proof of disability (SSI letter)